

Joining a GP practice online

Useful information to know

GP practices across the country use online services to help people register with the service, make appointments, order repeat prescriptions and access your details. There are links in this document to help you get straight to the details you need, and you will need to use a web browser. If you're not sure how to get around the internet, there are various resources and organisations to help; ask the person who gave you this document as a starting point.

Before you can use the services online you must be registered with the GP, you will need to have suitable identification (passport or driving licence) a recent bill and to fill out their registration form.

You can find the full details of a GP you wish to register with from the NHS website, you don't have to live nearby (though this may be the most convenient). You can join any practice in the area.

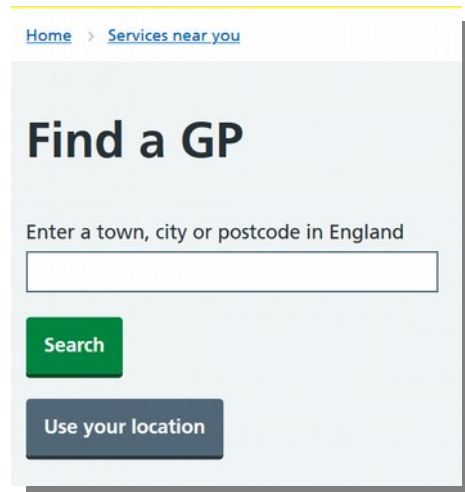
www.nhs.uk/service-search/find-a-GP

You can also register if you have no fixed address.

Make a note of the GP contact details – **email, website address and phone number**. If you haven't registered with a practice, this needs to be done first. Getting online with the GP can be done all together if you are registering, although if you are already registered, get in touch with your practice and ask to be registered for their online patient access. You may need to visit again with photo identification proving who you are.

Registration to join the practice can be done directly with the place you've chosen, there are more details in the NHS website.

www.nhs.uk/nhs-services/gps/how-to-register-with-a-gp-surgery/#register



It's very easy to find a GP

Useful places online

Lewisham CCG advice

www.lewishamccg.nhs.uk/your-health/Pages/GP-Online-Services-page.aspx

NHS Online services

www.nhs.uk/nhs-services/gps/online-health-and-prescription-services

Healthwatch – an organisation which promotes patient feedback to create appropriate services

www.healthwatch.co.uk